

MANAGEMENT DEVELOPMENT PROGRAMME

Systems and Design Thinking for Problem Solving



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Overview

This two-day intensive workshop aims to equip participants with Systems Thinking and Design Thinking skills to effectively manage/implement change or solve challenges. With a holistic approach, participants will learn to analyze complex system dynamics, strategize, and ideate for impactful interventions.

Who Can Attend?

- Mid-to-Senior Level Executives
- Entrepreneurs and Business Owners
- Change and Transformation leads
- Project Managers / Operational Managers
- Strategic Planners and Innovation Managers

Key Topics Covered

Systems Thinking

- Causal Loop diagrams
- Iceberg Model
- Identifying Leverage Points

Design thinking

- Getting to Insights
- Ideation
- Implementation

Mode of Delivery:

On Campus - Mumbai

Duration:

2 Days

Programme Dates:

Batch 1: 9 - 10 October, 2026

Batch 2: 11 - 12 December, 2026

Programme Fees:

INR 31,000+GST

**10% Early Bird Discount and
Group Discounts Available**

Objective

- Gain a holistic understanding of system dynamics, empowering you to perceive the entirety of your organizational system and the interplay between its elements.
- By delving into the complexities of your system with a human-centered perspective, you'll be able to more accurately predict the impact of changes.
- Be able to design interventions and solutions.

Pedagogy

- ✓ Class Discussions
- ✓ Case Analysis
- ✓ Experience sharing
- ✓ Group Discussions

Outcomes

This 2-day intensive hands-on workshop will equip you with Systems Thinking and Design Thinking skills to manage and implement change within your organization. You will be able to

- Visualize the system at play
- Identify the right intervention points within the system/organization.
- Surface valuable insights from stakeholders/users.
- Select the most impactful solutions to test and implement.

Actionable systems and design thinking frameworks will empower you to scale small shifts into significant transformations. With an understanding of the system's interdependencies and user insights, you will be able to identify strategic leverage points for impactful change.

Certificate of Participation

A certificate of successful participation by S.P. Jain Institute of Management and Research (SPJIMR) will be issued to each delegate at the completion of the programme.



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